



## **Memo**

To: Honorable Mayor Armitage; City Council  
From: City Manager LaPere, MPAP  
Date: August 31, 2022  
Re: Contract with Knight Watch for keyless entry project

### **Background**

The City of Charlotte has keyless entry on certain internal doors that provide access to secure areas utilized by the Police Department. In reviewing potential projects for use of ARPA funding, administration considered the opportunity to increase building security by expanding that system to provide keyless entry at multiple points in city hall to provide secure access to staff areas. The current method of securing employee-only areas is a combination of standard keys/locks, or code-punch entry. The downside of those systems is that the keys can be duplicated and codes can be shared with outside individuals. Furthermore, the cost to re-key doors is expensive if there is need for change in access. By utilizing a keyless entry (FOB method) of access to secure areas, the city can control who has access to certain areas of city hall, review who accessed areas at certain times if there is a need, and enable/disable access for individuals on-demand. Additionally, we would install keyless entry at the main building entrances which would provide confirmation of who is accessing the building after hours, and offers an opportunity for increase in efficiency because the system enables us to automatically lock/unlock the main doors at set times/days. Currently this is manually done by staff.

There are three primary security-related reasons to limit access to certain areas. First, is employee's physical safety. Second, is the physical materials and resources which are kept in certain areas. Third, is the access to our digital data through our server system.

- Employee safety: limiting physical access to employees is vital should there every be an incident where an employee's safety is threatened.
- Materials/resources: staff maintain physical records that contain personal information about residents/businesses such as bank account numbers, personnel records that include SSN and similar identifiable data, and other city-related documents which contain confidential or otherwise private information not intended for public disclosure. Ensuring those documents are secure is a responsibility of the city as a custodian of those records.

- Digital data: in addition to physical documents, staff workstations provide access to the city's server system. If compromised, the city could have a very serious security breach. Additionally, a savvy individual could install malware onto a workstation that could be used to compromise the city's records. Finally, our workstations are connected to the system via data ports which could be used to bypass security protocols to access the city's server system.

Limiting access to these areas is an important security measure that we can undertake to ensure we are protecting the city, its residents/businesses, and its staff.

The City issued an RFP to solicit bids for this work as the initial estimate for the project was \$90,000. We had four companies conduct a site-visit and three proposals were received. Bids ranged from \$72,545.89 to \$114,359, and a bid tab is attached to this memo. The low-bid was received from Knight Watch, a local company from Lansing. The City utilizes their services for our current keyless entry system and we have been satisfied with their product and service. We are confident that they can provide the system we are requesting. If this project is approved, they estimate the project will take approximately 2 months to complete.

The discussion on ARPA funding did not prioritize this project for use of that funding; however, the city's IT fund has a fund reserve of approximately \$225,000 as of June 30, 2022. This represents approximately 9 months of expenditures, or 75% fund balance which is well above the recommended 20% of unassigned fund reserves. We do not currently have another significant capital expense planned in the near term that would necessitate use of those funds. The low-bid on this RFP was \$72,545.89. By utilizing fund reserves for this project, the city would retain an unassigned fund reserve of approximately \$152,000 which leaves us with a 6 month or 50% fund balance in the IT fund.

### **Recommendation**

Council approves the contract with Knight Watch to provide keyless entry at City Hall in the amount of \$72,545.89 utilizes unassigned fund reserves from the IT Fund.

### **Financial Impacts**

Funds for this project are available in the unassigned fund reserves in the IT Fund.

### **Suggested Motion**

The Council hereby approves the contract with Knight Watch to provide keyless entry at City Hall in the amount of \$72,545.89 and authorizes the Mayor or City Clerk to sign the contract.

eel  
attachment

### Attachment

Bid Tabulation: RFP 2022-05A; Opened Thursday, September 1 at 4:00 pm EDT

<b>Company</b>	<b>Bid Amount – Lump Sum</b>
Safety Systems, Lansing MI	114,359.00
Newkirk Electric Associates, Flint, MI	89,767.00
Knight Watch, Lansing, MI	72,545.89



# KNIGHT WATCH

## PROPOSAL

### City of Charlotte Michigan

City of Charlotte Keyless Entry Project



City of  
**CHARLOTTE**  
Michigan

Prepared By: Martin Holmes

August 28, 2022

**KALAMAZOO-HQ**

3005 BUSINESS ONE DRIVE  
KALAMAZOO, MI 49048

**GRAND RAPIDS**

859 W RIVER CENTER DRIVE NE  
COMSTOCK PARK, MI 49321

**LANSING**

15559 OLD U.S. 27  
LANSING, MI 48906

**DETROIT**

19 CLIFFORD ST  
DETROIT, MI 48226

**TROY**

1260 RANKIN DRIVE, SUITE G  
TROY, MI 48083



# City of Charlotte Michigan

## City of Charlotte Keyless Entry Project



Dear City of Charlotte,

It is our pleasure to present you with a proposal for the Keyless Entry Project RFP. We at Knight Watch appreciate the opportunity to submit a proposal for your consideration. Moreover, we would like to demonstrate why we believe our company is uniquely situated to provide the highest level of service and support.

### OUR HISTORY:

Knight Watch began in 1994 by Eric and Aaron Lindsley in Battle Creek, Michigan. Due to our commitment to providing the best possible solutions and satisfying customers, we have continued to expand our operations. We now serve customers across the United States and in many countries. Knight Watch now has five offices in Kalamazoo, Grand Rapids, Troy, Detroit and Lansing: with over 100 employees.

**Kalamazoo Office:** 3005 Business One Drive Kalamazoo, MI 49048

**Grand Rapids Office:** 859 West River Center Dr. NE Comstock Park, MI 49321

**Troy Office:** 1260 Rankin Dr. Suite G Troy, MI

**Detroit Office:** 19 Clifford St. Detroit, MI 48226.

**Lansing Office:** 15559 Old U.S. 27, Lansing, MI 48906

### WE SIMPLIFY COMPLEX BUILDINGS SO OUR CUSTOMERS CAN RESPOND FASTER AND GET HOME ON TIME.

When is the last time you downloaded an instruction manual for an app on your phone? That is our philosophy when designing systems – to integrate access control, video surveillance, security, HVAC Controls, power and more into one system that requires no training or instruction manuals. We believe everything users need to operate their facilities should be only 2 clicks away. Knight Watch developers make the above happen.

### WE ARE A TURNKEY SOLUTIONS PROVIDER TO BETTER SERVICE OUR CUSTOMERS.

We are a one-stop-shop for solutions that make buildings more secure, efficient and comfortable. From design and planning to installation and service, we offer electricians and low voltage cabling to engineering, full stack software development, IT support, project management, programmers, and third-party commissioning

- |                      |                      |                       |
|----------------------|----------------------|-----------------------|
| • HVAC Controls      | • Video Surveillance | • Security Systems    |
| • Fire Systems       | • Access Control     | • Building Automation |
| • Lighting Controls  | • Power Metering     | • Data Center         |
| • Visitor Management | • Patient Wander     | • System Integration  |

# DISCLOSURES

August 28, 2022



## The City of Charlotte Keyless Entry Project

- KWI will install 2 large Galaxy access control panels with battery backup to control all 31 doors. 100 key fobs included.
- KWI will install electrified door hardware for 31 doors including pulling control cables for each door from 1 of 2 planned Galaxy access control panels. 7 doors are in basement, 16 doors are on the 1st floor, and 8 doors on 2nd floor.
- KWI will Install door contacts for all 31 doors to notify the system when a door is open/closed.
- KWI will installing request-to-exit motion sensors on 3 doors (#5, #8, #31).
- KWI will install door closing hardware on 16 (#6, 10, 11, 13, 14, 15, 18, 19, 21, 24, 25, 26, 27, 28, 29, 30)
- KWI will install Galaxy access control management software on a server provided by the city that is connected to the network of the building. The IT department will need to provide remote access to the server during the install, programming, and training period.
- KWI will program a graphics overlay into the system for easy identification of controlled doors.
- KWI will install Galaxy client software for programming key fobs and schedules on exiting workstation.
- KWI will provide up to 2 hours of training during 1 training session to city staff.
- KWI warranties all labor for 12 months and all hardware for 24 months.

### Exclusions

- Customer to provide wall space for Galaxy panels and provide power and network connection at panel locations.
- Customer to provide, Galaxy server and client workstation.
- Work to be completed during normal business hours Monday to Friday 7am to 6pm



# PROPOSAL

## YOUR PRIMARY TEAM



Knight Watch presents out comprehensive team with over 30 years of local and global experience.

The KWI team for this project is:



**MARTY HOLMES**  
**REGIONAL SALES MANAGER**

Point of Contact  
27 Years of Outside Sales Experience  
Bachelors of Science in Finance



**KELLY KLEM**  
**PROJECT MANAGER**

10+ Years Experience in Security  
ACC (Avigilon) Certification  
ACM (Avigilon) Certification



**TYLER FENBY**  
**SYSTEMS ENGINEER II**

10+ Years Experience in Security  
ACC (Avigilon) Certification  
ACM (Avigilon) Certification  
Lenel Certification  
Genetec Certification



**SHAUN PURVIS**  
**GLOGAL ENGINEERING MANAGER**  
**DESIGNER OF GVSU AVIGILON SYSTEM**

20+ Years of Experience  
Milestone Certification  
Avigilon Certification



**PAUL SEYMOUR**  
**SENIOR INSTALLER**

25+ Years Experience  
ACC (Avigilon) Certification  
ACM (Avigilon) Certification  
Lenel Certification  
Genetec Certification  
Electronic Systems Technician II



**ANDY PULLEN**  
**SENIOR ENGINEER**

15+ Years Experience  
ACC (Avigilon) Certification  
ACM (Avigilon) Certification  
Verkada Certification



**RYAN SLUSHER**  
**FIELD TECHNICIAN**

7 Years Experience in Security  
ACC (Avigilon) Certification  
ACM (Avigilon) Certification  
Electronic Systems Technician II



**HUMA NAEEM**  
**SERVICE MANAGER**

10+ Years Management Experience  
NCT Video & Security Training

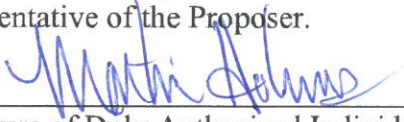
**ATTACHMENT A**  
**Keyless Entry Project**  
**Tabulation Sheet**

**Keyless Entry Project**

8 / 29 /2022

**Lump Sum Price: \$** \$72,545.89  
**(attach line-item detail - required)**

I have full authority to make such statements and to submit this proposal as the duly recognized representative of the Proposer.

  
\_\_\_\_\_  
Signature of Duly Authorized Individual

8 / 29 /2022

Printed Name: Martin Holmes

Title: Knight Watch, Regional Sales Manager

Address: 15559 Old U.S. 27, Lansing MI 48906

Phone Number: 517-927-1842

Email Address: marty.holmes@knightwatch.net





Proposal#EST008965

Proposal Date: 8/28/2022

**Customer:** POLICE DEPT  
**Project:** City of Charlotte Keyless Entry Project  
**Work Site:** 111 E. LAWRENCE AVE  
CHARLOTTE, MI 48813

**Prepared By:** Holmes Marty  
**Bill To:** CITY OF CHARLOTTE  
111 E. LAWRENCE AVE  
CHARLOTTE, MI 48813

Dear City of Charlotte,

Thank for the opportunity to provide a proposal for the Keyless Entry Project RFP.

Quantity	Description	Extended Price
1.00	SG Corporate Up to 32 Readers with first year soft	\$2,683.56
100.00	PSK-3: Prox Key Ring Tag (Max Secure)	\$396.00
2.00	Includes Large Controller Box; CPU; 8 DRMs & Power	\$9,209.48
1.00	600 Digital Input/Output Board (DIO).	\$475.72
2.00	AL1024ULXPD16 is a multi-output power supply/charger that converts a 115VAC, 60Hz input into sixteen	\$714.78
4.00	12v 7ah Rechargeable Sealed Lead Acid Battery	\$92.64
2.00	CAT6 - Patch Cable - Blue - 25'	\$15.74
32.00	P-500-HA: Alps Proximity Reader	\$2,634.88
32.00	3/4" recessed, 12" leads one closed loop alarm contact - brown - Fire rated (sold in package of 5)	\$460.48
3.00	The DS160 Series consists of the DS160 Detector (light gray) specifically designed for Request-to-ex	\$222.81
3.00	Light Grey Trim Plate for DS-150 & 160 Rex Motion Sensor	\$5.34
3.00	Electronic Strike - Surface Mount - Stainless Finish - 1/2" Throw Latchbolt - Includes 1/8" Spacer	\$984.33
1.00	Male Receptacle Wire Quick connect for top of Mullion	\$65.87
1.00	Female Receptacle Wire Quick connect for top of Mullion	\$56.11
23.00	Electronic Strike - No Cut - Complete Pack with (2) Faceplates - No Voltage Regulator	\$7,854.96
3.00	Electronic Strike - Complete Pack - Stainless Finish - Cylindrical - Mortise - Shallow Frame	\$417.15
1.00	Programmable Logic Module W/3 Relays, 12/24VAC/DC	\$85.39
16.00	Allegion LCN 4040XP Series Surface Closer	\$7,045.60
3,000.00	Composite - Roll - Plenum - Yellow - 22AWG/6C SH - 22AWG/2C - 22AWG/4C - 18AWG/4C - 1000'	\$2,370.00
500.00	Composite - Spool - Plenum - Yellow - 22AWG/6C SH - 22AWG/2C - 22AWG/4C - 18AWG/4C - 500'	\$395.00
200.00	22AWG / 6C - Roll - Shielded - Plenum - White - Stranded - 22/6 SH - 1000'	\$44.00
13.00	Rough-in Materials - Conduit, Back Boxes, Fire-Stop, Etc.	\$475.67
1.00	Project Materials, Installation Hardware and Consumables	\$1,707.72
1.00	Freight Charges	\$609.90

13.00	Engineering	\$1,268.54
26.00	Project Management	\$2,537.08
267.70	Installation	\$26,122.17
30.70	Programming	\$3,594.97

Sincerely,

Holmes Marty

Subtotal	\$72,545.89
Tax	\$0.00
Total	\$72,545.89

Acceptance by you as the owner or authorized representative and subsequent approval by our authorized representative will be required to validate this agreement.

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_



**ATTACHMENT B  
KEYLESS ENTRY PROJECT**

**STATEMENT OF UNDERSTANDING OF PROPOSAL**

Knight Watch, Inc.

Vendor name

15559 Old U.S. 27

Vendor's address

Lansing MI 48906

City

State

Zip Code

Martin Holmes, Regional Sales Manager

Contact person's name and position

517-927-1842

Vendor's Phone number

We have read City of Charlotte's Request for Proposals (RFP) for the Keyless Entry Project and fully understand its intent. We certify that we have adequate personnel, equipment, and license to perform said services. We understand our ability and fitness to perform shall be judged solely by the City of Charlotte. In addition, we certify that:

- a. Our proposal is not made in the interest or on behalf of any person not named therein.
- b. We have not directly or indirectly induced or solicited any person to submit a false or misleading proposal or to refrain from proposing.
- c. We have not in any manner sought by collusion to secure an advantage over any other vendor.
- d. We have thoroughly examined the RFP requirements, and our proposed fees cover all costs for service/equipment we have proposed; and
- e. We acknowledge and accept all the terms and conditions included in the RFP

Martin Holmes

Signature of vendor or vendor's Representative

8-29-2022

Date

**ATTACHMENT C**  
**Keyless Entry for City of Charlotte**  
**Addendum Sheet**

**If Addendums exist for this project, please sign, date, and submit with Proposal).**

The undersigned acknowledges receipt of the following addenda:

Addendum #1 \_\_\_\_\_ Initials \_\_\_\_\_

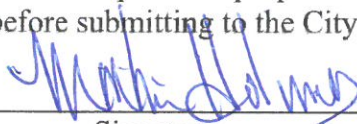
Addendum #2 \_\_\_\_\_ Initials \_\_\_\_\_

Addendum #3 \_\_\_\_\_ Initials \_\_\_\_\_

The undersigned agrees with the following statement:

I have examined and carefully prepared the response to proposal for the plans and specifications and have checked the same in detail before submitting to the City of Charlotte.

Name Martin Holmes

  
Signature

Date 8-29-2022

All vendors are responsible to check for addenda, posted on the City of Charlotte's posting on bidnet, from this project prior to the due date. No notification will be sent if addenda are posted unless there is an addendum within two (2) business days of RFP due date.

All vendors receiving initial notification of project will be notified by City of Charlotte of all addenda issued within two (2) business days prior to due date. If an RFP has already been submitted, vendor is required to acknowledge receipt of addendum via fax or email prior to due date. A new RFP response must be submitted by Vendor if addendum affects cost.

RFPs that do not acknowledge addendums may be rejected.

All RFPs submitted shall be sealed. Envelopes are to be clearly marked with required information. Sealed RFPs that are opened by mistake due to inadequate markings on the outside may be rejected and returned to vendor.

**ATTACHMENT D**

**NON-IRAN LINKED BUSINESS CERTIFICATION**

Pursuant to Michigan law (Iran Economic Sanctions Act, Michigan PA 517 of 2012), before accepting any bid or proposal or entering into any contract for goods and services with any prospective vendor, City of Charlotte must obtain certification from the vendor that it is not an "Iran-Linked Business."

By signing below, I certify and agree on behalf of the company submitting this form and myself the following: (1) that I am duly authorized to legally bind the company submitting this proposal; (2) that the company submitting this proposal is not an "Iran-Linked Business," as that term is defined in Section 2(e) of the Iran Economic Sanctions Act, Michigan PA 517 of 2012; and (3) that I and the company submitting this proposal will immediately comply with any further certifications or information submissions requested by the county in this regard.

Company Name Knight Watch, Inc.

Authorized Representative Martin Holmes, Regional Sales Manager

(printed name and title)

Signature



Date 8-29-2022





# SYSTEM GALAXY SOFTWARE SOLUTIONS

Personal Card/Badge Settings Data Fields 1 Data Fields 2 Photo Badging Alarm Panel User / LCD Message Notes

Find Record Add New Edit Delete Apply Cancel

Loop: Main Building

Number: 1 Order by ID Order by Name

Name: Normal Access

Crisis Mode: Normal Access

Activation Date & Time: 1/1/2011 12:00:00 AM Access Group D

Expiration Date & Time: 11/5/2011 11:59:59 PM

Access Privileges Elevator Floors Notes

Unauthorized for Readers

- Accounting Area
- IT / Server Room

Authorized for Readers

- Lobby Entrance
- Side Entrance
- Staff Parking
- Visitor Reception

Contact Information

Address 1: 1126 Sentinel Blvd.

Address 2: Suite 201

City: Renton

State: Washington

Zip Code: 98059

Home Phone: 800-845-6600

Main Photograph

Last Access Information

Lobby Entrance

1/5/2012 4:15:22 PM

Added Date

1/5/2012 3:42:06 PM

Last Modified

1/5/2012 4:18:15 PM

D.O.B.

11/4/1960

Inactive

Trace Enabled

Forward to Time Attendant

Has Physical Disability

✓ VIP

Has Vertigo

Data 1

Contract Coordinator

System Galaxy - Schedules

File Configure Record Edit View Utilities Window Help

Alarm Events Schedules

Loop: Elevator Lobby

Number: 1 Order by ID Order by Name

Schedule Name: Lobby Group

Sunday

# SYSTEM GALAXY

System Galaxy is a complete, enterprise-class access control and security management solution that offers unsurpassed ability to satisfy the requirements of any credential management, access control, or security situation. With a user interface that's easy to operate and system features that deploy in any combination, Galaxy easily fits any customer.

## Flexible • Scalable • Complete

**Complete Solution:** System Galaxy offers a complete selection of in-demand features that integrate with standard and emerging technologies. With System Galaxy you can deploy any combination of features; access control, alarm/event monitoring, intrusion detection, surveillance, elevator control, identification & credential management, photo imaging & badging, time & attendance, visitor management, reporting, and more.

**Scalable Architecture:** Whether you need a self-contained or distributed system, System Galaxy scales to any size, making it ideal for single or multi-site facilities, remote sites, campus settings, and multi-national organizations.

**Flexible Platform:** System Galaxy offers a solution that is appropriate for any organization, including business, commercial, industrial government, healthcare, education, transportation, and more.

## Sustainable Future • Maximum Investment

**Sustainable Future:** Our forward-thinking design and commitment to sustainability means that allows Galaxy customers to meet today's challenges and expand as future needs arise. By maintaining long-term compatibility with existing technologies and keeping pace with rapid industry advancements, System Galaxy provides a continuous path forward.

**Maximum Investment:** System Galaxy is a single-platform solution that can secure an entire facility. Choose the features you want now and implement additional features as your needs change. With Galaxy, you are never locked into one decision and you don't need to discard major components when your system expands.

**Access excellence offers peace of mind.**





# SECURITY SOLUTIONS

System Galaxy continues to offer the complete spectrum of interactive features and flexibility that customers expect. Monitor and command all access points and system devices from local or remote locations. Galaxy's well-rounded security solution includes interactive surveillance features and intrusion detection.

## Monitor • Detect • Respond

**Monitoring:** System Galaxy makes it easy to monitor and evaluate situations with informative, color-coded messages, and prioritized alarm events. Operators can quickly respond to alarms and events. Galaxy's automated email notification feature sends selected events or alarms to appropriate personnel.

**Door Commander:** Control a single door or a group of doors with the click of a mouse. The operator can interactively override a lock- or unlock-schedule, disable and pulse doors from context menus.

**Alarm point / Input Commander:** Operators have point-and-click control of alarm partitions. Arm and disarm partitions, acknowledge and shunt incoming messages, and more.

**Graphics:** Display the location and real-time status of all doors and alarm points in your facility on a floor diagram. Intuitive icons dynamically change states to reflect the condition of the devices they represent. Operators can command doors and devices directly from the icons with point-and-click ease.

**Device Status:** Quickly determine the state of a device or door with dynamic text and graphic indicators. Command doors and devices through interactive command menus.

**Email Notification:** Selectively notify the appropriate personnel of alarms and activity.

**Intrusion Detection:** Monitor user-defined alarm points for security notification purposes.

**Guard Tour:** Track guard tour points by sequence, start/stop time, or by timed intervals.

**Elevator Control:** Call elevator cars and authorize access to selected floors, based on access privileges.

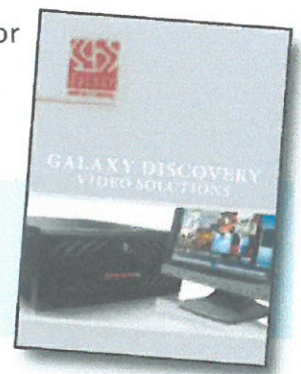
**Who's In:** This feature provides a real-time log of the cardholders in your facility or in a designated area. This provides a roll call report that is easily printed or viewed, helping you determine the status of persons.

**Photo Verification:** Automatically call up a stored photo of the person presenting credentials for direct comparison by the security operator, adding yet another level of security for your organization.

**Integrated Live Video:** Automatically call up Live Video based on valid access or alarm events. Cameras can be controlled by the operator. Galaxy's Video Viewer supports manual retrieval of both live and historical video. Galaxy integrates this feature with many leading third-party DVR solutions.

### See our Galaxy Discovery DVR Brochure

*Our Discovery series DVRs provide a high performance solution that allows you to optimize your monitoring capabilities.*





# ACCESS MANAGEMENT

System Galaxy's complete selection of access-control features and reports are essential to managing access. Selectively use the features you need and tailor them to suit any combination of simple or complex security situations. All access control features perform seamlessly inside System Galaxy's easy-to-use software environment.

## Import • Schedule • Control

**Import / Export:** System Galaxy provides time-saving tools that simplify the task of importing people and cards into the Galaxy database. Galaxy can import and export data to and from personnel systems including SAP, PeopleSoft, and Man Power.

**Cardholders:** Galaxy offers extensive user-intuitive options for enrolling and managing cardholders and their credentials. You can enroll multiple cards and biometric credentials for each cardholder. You can independently control card behaviors and access privileges. It's easy to add the photographs, badges, and data that pertain to each cardholder and their role with your organization. System Galaxy provides numerous data types that make it simple to manage credentials and access privileges, as well as control report filtering.

**Schedules:** A click-and-drag interface with color-coded time intervals makes creating a time schedule easy to understand and do. Special days and holidays can be assigned to any schedule, and they can be uniquely configured with their own active/inactive times.

**Access Rules:** System Galaxy provides the ultimate flexibility in creating simple or complex access rules. Apply them to doors or personnel in a grouped or individual manner.

**Personal Doors:** Galaxy's 'Personal Doors' feature allows people to be independently assigned to doors when a unique set of privileges is needed. Use in combination with access groups and profiles to quickly add doors to an existing cardholder. Or use the feature by itself to provide the simplest access privilege. This feature includes a convenient filtering utility that lets the operator quickly locate the right door no matter how large your facility is.

**Time & Attendance:** Galaxy's time & attendance feature reports personnel attendance and hours worked in any size organization.

**Reports:** Track and analyze personnel and operator activity with Galaxy's extensive selection of reports. These include alarm, door and card activity, who's-in/roll-call, auditing and many more. Powerful utilities allow the administrator to query data selectively, configure and save unique report filters for future use. All reports can be quickly generated for fast online viewing and printing

## System Operator Privileges

*Galaxy offers a rich set of filters and privileges that can be assigned in any combination. You can easily control which screens and features each operator can see or use on an individual basis. This way can create unique boundaries for operators who serve different roles and ranks; like security officers, badging operators, and administrators. Also you can manage login and password renewals with finite control.*



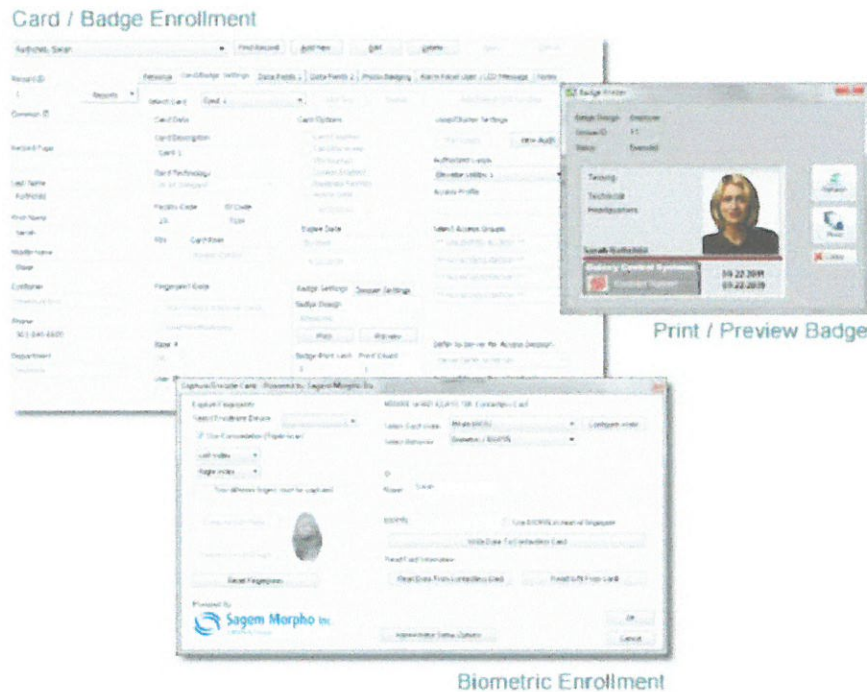
# CREDENTIAL MANAGEMENT

System Galaxy offers a versatile credentialing solution that combines card enrollment, biometric identification, photo-capture & ID badging, and visitor management capabilities. Provide the added security and safety your organization desires by choosing from any combination of credentialing features.

## Capture • Design • Identify

**Card / Badge Enrollment:** The operator performs card enrollment, credential management, and badge printing from the same screen.

**Biometric Enrollment:** Galaxy integrates fully with the foremost biometric technologies, providing the capability to capture, compare, encode and load finger templates within System Galaxy. And Galaxy provides any combination of identification (1:1) and authentication (1:n), and is able to store biometric data in the reader and/or on the smart card.



## Supported Technologies Include:

### STANDARD CARDS

- Proximity 125KHz
- Barcode
- Magnetic Stripe

### SMART CARDS

- HID® iClass®
- MIFARE®
- MIFARE DESFire™
- MIFARE DESFire™ EVI

### US GOVERNMENT COMPLIANT

- HSPD-12 & FIPS 201 Compliant
- FICAM Approved APL Certification Numbers: 10060, 10083, 10084, 10097, 10098
- PIV, PIV-II, TWIC cards
- CAC-Legacy, Transition, Endpoint
- DICAP Certification

*System Galaxy supports credentials under one user record.*



# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

12/30/2021

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

<b>PRODUCER</b> Gibson Insurance Agency, Inc. 202 S Michigan St, Suite 1400  South Bend IN 46601		<b>CONTACT NAME:</b> Danielle Hunt <b>PHONE (A/C, No, Ext):</b> (800) 814-2122 <b>FAX (A/C, No):</b> (800) 836-2122 <b>E-MAIL ADDRESS:</b> dhunt@thegibsonedge.com	
		<b>INSURER(S) AFFORDING COVERAGE</b>	
		<b>INSURER A:</b> Hartford Fire Ins Co	
		<b>INSURER B:</b> Hartford Insurance Group	
		<b>INSURER C:</b> Hartford Cas Ins Co	
		<b>INSURER D:</b> SummitPoint Insurance Company	
		<b>INSURER E:</b>	
		<b>INSURER F:</b>	

**COVERAGES** **CERTIFICATE NUMBER:** 1-1-22/23 Liability **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY			36UENOZ3451	01/01/2022	01/01/2023	EACH OCCURRENCE \$ 1,000,000
	<input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR						DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 300,000
	<input checked="" type="checkbox"/> XCU						MED EXP (Any one person) \$ 10,000
	<input checked="" type="checkbox"/> Contractual Liability						PERSONAL & ADV INJURY \$ 1,000,000
	GEN'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE \$ 2,000,000
	<input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC						PRODUCTS - COMP/OP AGG \$ 2,000,000
	OTHER:						\$
B	<input checked="" type="checkbox"/> AUTOMOBILE LIABILITY			36UENOZ3452	01/01/2022	01/01/2023	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000
	<input checked="" type="checkbox"/> ANY AUTO						BODILY INJURY (Per person) \$
	<input type="checkbox"/> OWNED AUTOS ONLY	<input type="checkbox"/> SCHEDULED AUTOS					BODILY INJURY (Per accident) \$
	<input checked="" type="checkbox"/> HIRED AUTOS ONLY	<input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY					PROPERTY DAMAGE (Per accident) \$
	19						\$
C	<input type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> EXCESS LIAB			36HHUOZ3409	01/01/2022	01/01/2023	EACH OCCURRENCE \$ 5,000,000
	<input type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS-MADE						AGGREGATE \$ 5,000,000
	DED <input checked="" type="checkbox"/> RETENTION \$ 10,000						\$
D	<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b>			WCS3006795	01/01/2022	01/01/2023	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER
	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH)	Y / N					E.L. EACH ACCIDENT \$ 1,000,000
	If yes, describe under DESCRIPTION OF OPERATIONS below	N	N/A				E.L. DISEASE - EA EMPLOYEE \$ 1,000,000
							E.L. DISEASE - POLICY LIMIT \$ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

## CERTIFICATE HOLDER

FOR PROOF OF COVERAGE ONLY PLEASE REQUEST SPECIFIC CERTIFICATE HOLDERS

## CANCELLATION

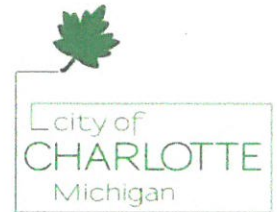
SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

*Gibson Insurance Agency, Inc.*

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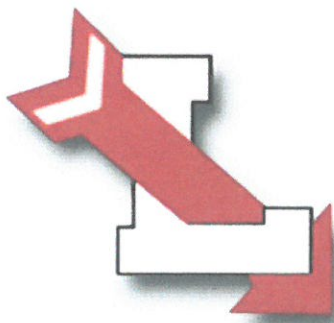
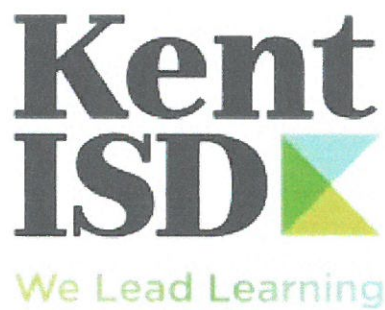




## REFERENCES



**DOWNTOWN  
MARKET  
GRAND  
RAPIDS**



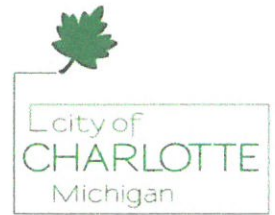
**Lowell Area Schools**



**Allegan Public Schools**



**Niles Community Schools**



## WHY KNIGHT WATCH?

**We Guarantee 4-Hour Service, so our customers have peace of mind**

We understand the importance of quick response times and a service team that is reliable and passionate about helping others. That's why we offer a service department that is available 24/7/365 with a 4-hour service guarantee.

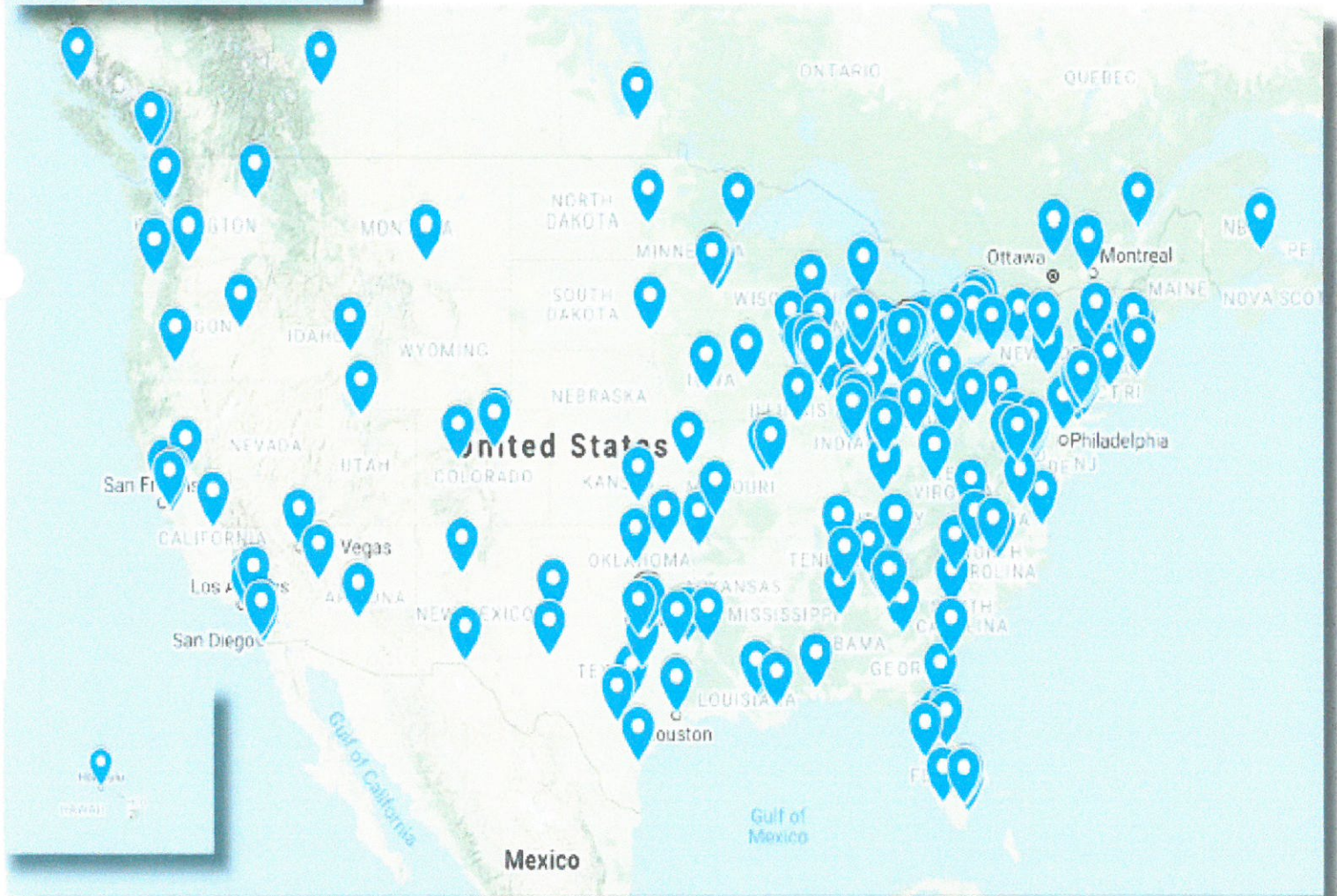
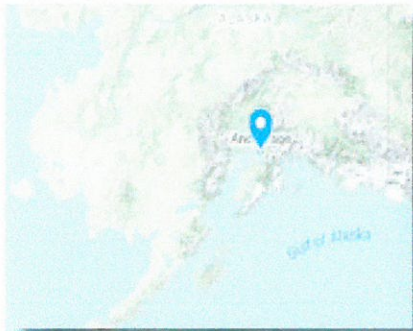
	Knight Watch	Competition
60+ In-House Technicians	X	?
3 Dedicated Service Departments	X	?
Turn-Key Installation In-House	X	?
Full Stack Developers On Staff	X	?
0% financing option	X	?
Available 4-Hour Service Guarantee 24 / 7 / 365	X	?
In-House CAD Department	X	?
Value Engineering Team	X	?
Local CEO	X	?
Financial Strength	X	?
Non-Proprietary Product Offerings	X	?
IoT Integration Availability	X	?
In-House IT Department	X	?



## Nationwide



Knight Watch has experience delivering system integration projects across the country and around the globe. Our Partner network enables us to scale quickly regardless of project size or install location.



### KEY



LOCATION OF CURRENT KWI  
INSTALLATION AND SERVICE  
PARTNERS.

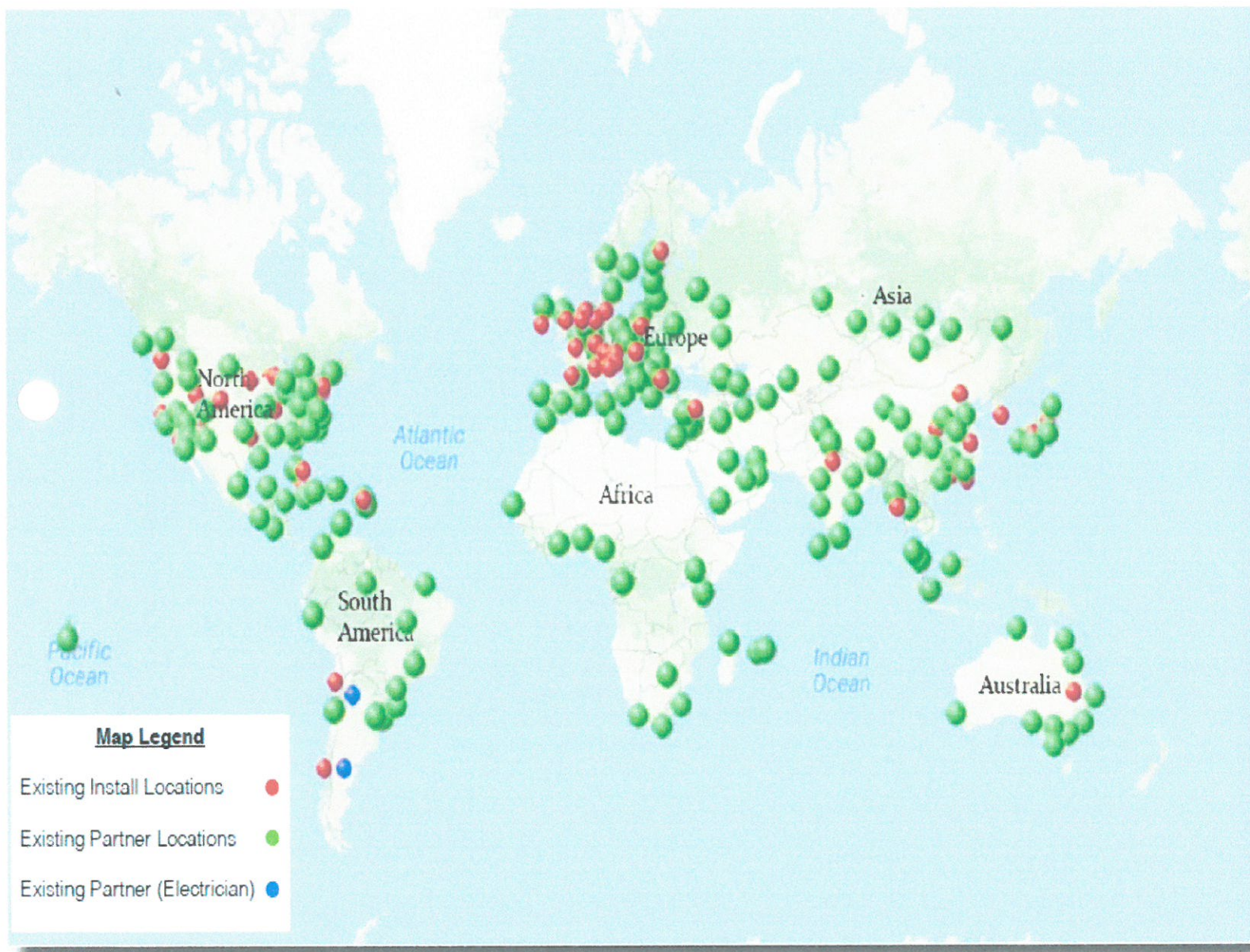




## Global



City of  
**CHARLOTTE**  
Michigan







City of  
**CHARLOTTE**  
Michigan



# THANK YOU!

PRIVATE AND CONFIDENTIAL